

Seminar Series presentations are considered a supplement to firefighter and Fire Officer classes offered by the Connecticut Fire Academy. Classes provided by the Connecticut Fire Academy comply with NFPA standards and best practices of the fire service. Seminar Series are also based on these standards and practices but can and often do include opinions of the subject matter experts that are delivering the presentation. Attending any number of the Seminar Series will allow the student to, not only add to their existing training; but also encourage the student to choose from the opinions of different speakers to develop their own style of strategies and tactics at emergency scenes, as well as inspire them to acquire more knowledge on fire service subjects.



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Department of Emergency Services and Public Protection
Commission on Fire Prevention and Control
Connecticut Fire Academy

34 Perimeter Road
Windsor Locks, CT 06096-1069
860-627-6363, In-State Toll Free: 877-528-3473,
Fax: 860-654-1889



Upcoming Seminar Speakers for 2014, you won't want to miss.

Lieutenant Mark Gregory, FDNY
Deputy Chief (Ret.) Curt Varone, Providence RI
Chief Robert Pressler, Montgomery NY
Deputy Assistant Chief (Ret.) John Norman, FDNY
Captain Dan Shaw, FDNY
Joe Flood, Author New Yorker Magazine
Lieutenant Scott Carrigan, Nashua NH Fire Rescue



Officer Development



Friday December 13, 2013

2013 Seminar Series • Officer Development

Officer Development

The Officer Development Program, developed by Chief Viscuso is designed to introduce fire service members to the top traits associated with leadership in their field and equip them with the necessary skills needed in order to lead, manage and motivate their teams. This seminar includes a discussion on the highest rated fire service leadership traits. Among them are loyalty, adaptability, determination, enthusiasm, empathy, courage and honor. Time is spent covering the necessary leadership skills that are needed for fire officers in order to motivate, manage and maintain discipline. Among the topics included are mentoring and succession planning, critiquing others, delegating, preventing freelancing, technical report writing, tackling administrative tasks, dealing with subordinate issues, how to conduct a post incident analysis, leadership on the fire ground, and building morale.

The seminar will also cover the culture of customer service. Creating a culture of customer service does not happen by accident. This class will introduce you to proven theories, methods and techniques that can help your members make a great impression on the people they come in contact with. This class will also help build organizational morale and prevent unnecessary liability.



Instructor Biography - Deputy Chief Frank Viscuso

Frank Viscuso is a 22-year veteran of the fire service and a Deputy Chief at Kearny Fire Department, New Jersey. Frank is a Level 2 Fire Instructor and the author of four books (*Common Valor*, *The Mentor*, *Fireground Operational Guides*, and *Step Up and Lead*).

Since becoming an officer, Frank has written more than forty articles for fire publications including *Fire Engineering*, *Firehouse*, and *Jersey Firefighters Magazine*. Frank has the ability to move people to action. It has become his trademark as a speaker and motivator.



Student Application Form

A separate application is required for each course.

Please print/type and mail/fax with payment to:

CFPC
34 Perimeter Road,
Windsor Locks, CT 06096-1069
Fax number: (860)654-1889

Last Name _____ First _____

Address _____

City _____

State _____ Zip _____

Phone (Home) _____

Work _____

Cell _____ Pager _____

Fire Dept./Organization _____

Email _____

☐ Check box if you would like to subscribe your email address to the CFPC listserv.

Are you 18 years of age or older? ☐ Yes ☐ No
(No one under 18 is allowed to participate in hands-on programs)

Returned Check Policy

A \$25.00 fee will be assessed to all returned checks (insufficient funds, stop payment, etc.). In order to complete your registration after the receipt of a returned check, you must submit cash, money order, or a bank check including the amount of tuition and the returned check fee to the registrar.

Please insert your ID number below:

ID Number _ _ _ - _ _ _ _

Your ID consists of the first (3) letters of your last name and the last (4) numbers of your social security number.

Example: John Adams - SS# 000-00-5555
The new ID # will be ADA-5555

As Chief of the **(Fire Department)**:

or as Supervisor of the **(Organization)**:

Print Name:

I hereby authorize the above applicant to participate in the program below and, therefore, understand that the above-named individual will be covered by my organization's Worker's Compensation Insurance while participating in such training, and that the Commission on Fire Prevention and Control, its commissioners, officers, agents or employees shall not be liable for any injuries sustained during such training. This applicant is considered by my department's standards to be physically and emotionally fit to perform firefighting evolutions without special considerations, and where applicable, to meet the 29 CFR 1910.134 standard for the use of respirators (Self-Contained Breathing Apparatus).

Chief or Supervisor (Signature): _____

No application will be accepted without tuition, authorized signature and proof of prerequisite (if required).

Register me for the following course:

Course Title **Officer Development**

Course # **14038**

Date **Friday, December 13, 2013** Tuition **\$55.00**

Method of Payment - Payment is required at time of registration. Do not send cash.

Faxes must include Credit Card or Purchase Order #.

☐ Check made payable to CFPC

☐ Purchase Order # _____

☐ VISA or MC Card # _____

Expiration Date: _____

Card Holder's Name: _____

Card Holder's Signature: _____